NHS
The Leeds Teaching Hospitals
NHS Trust

ppm+

Updating ios software and PPM+ mobile on an ipad

USER GUIDE

#LeedsDigitalWay

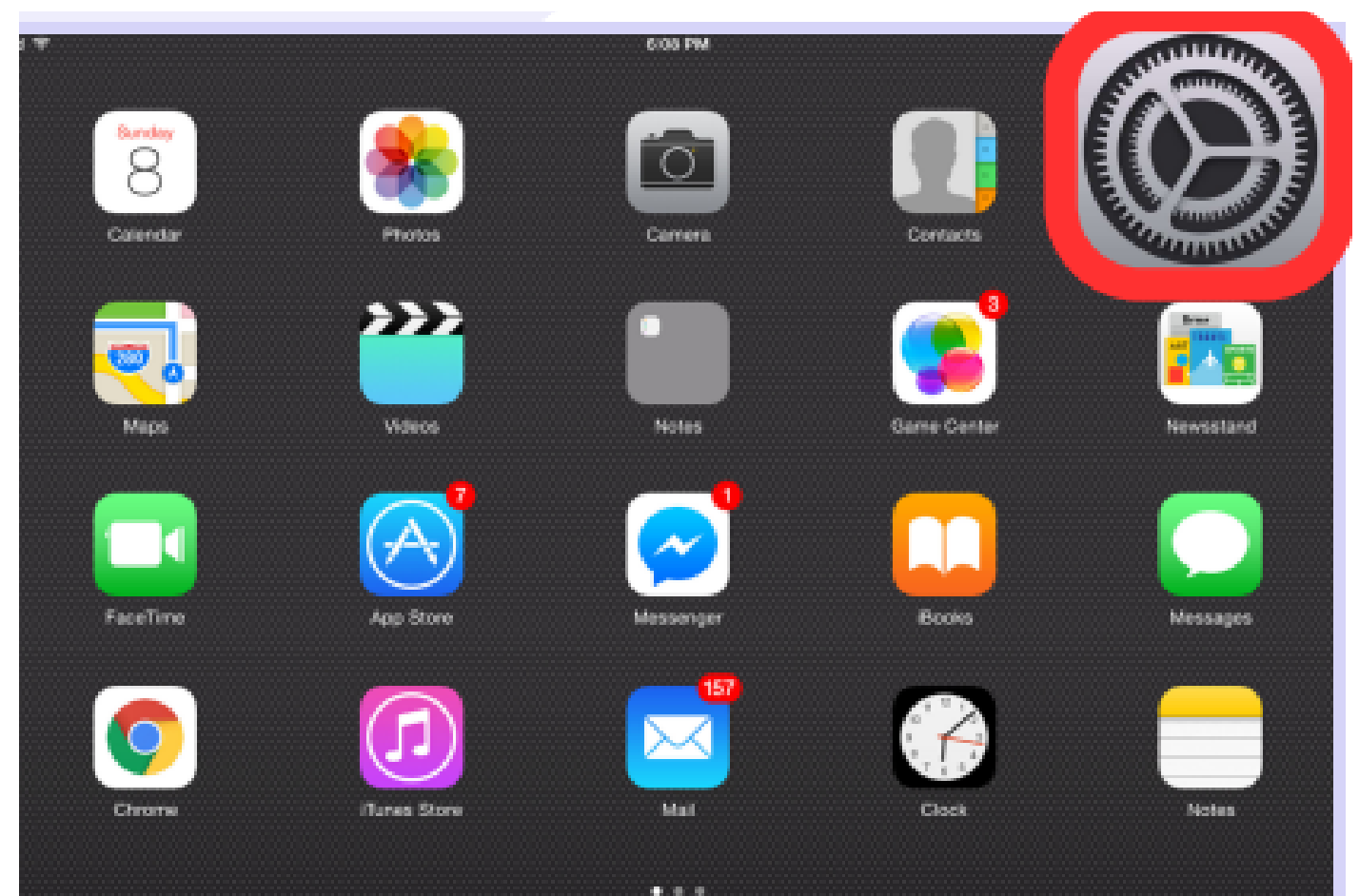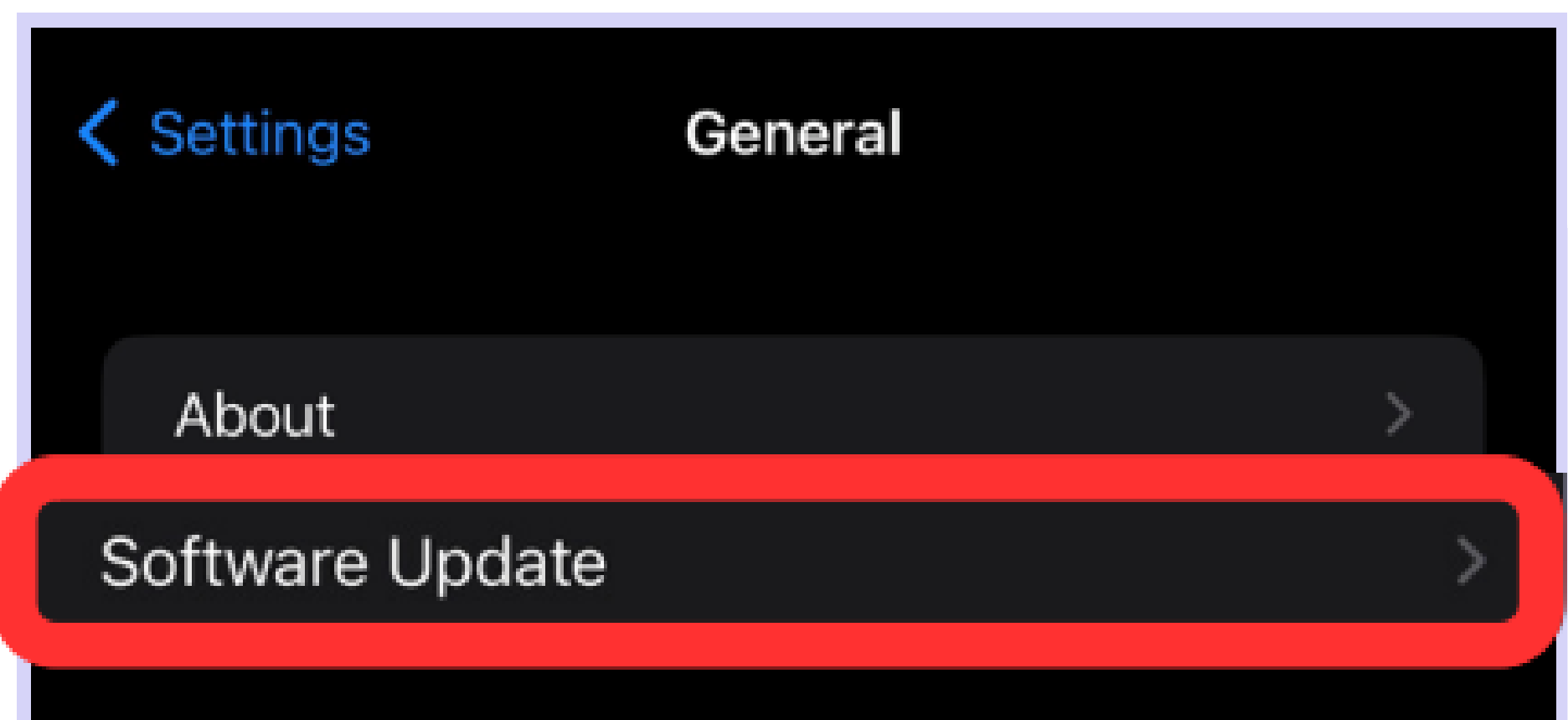CONNECTS • TRANSFORMS • IMPROVES

Contents

Updating ios Software

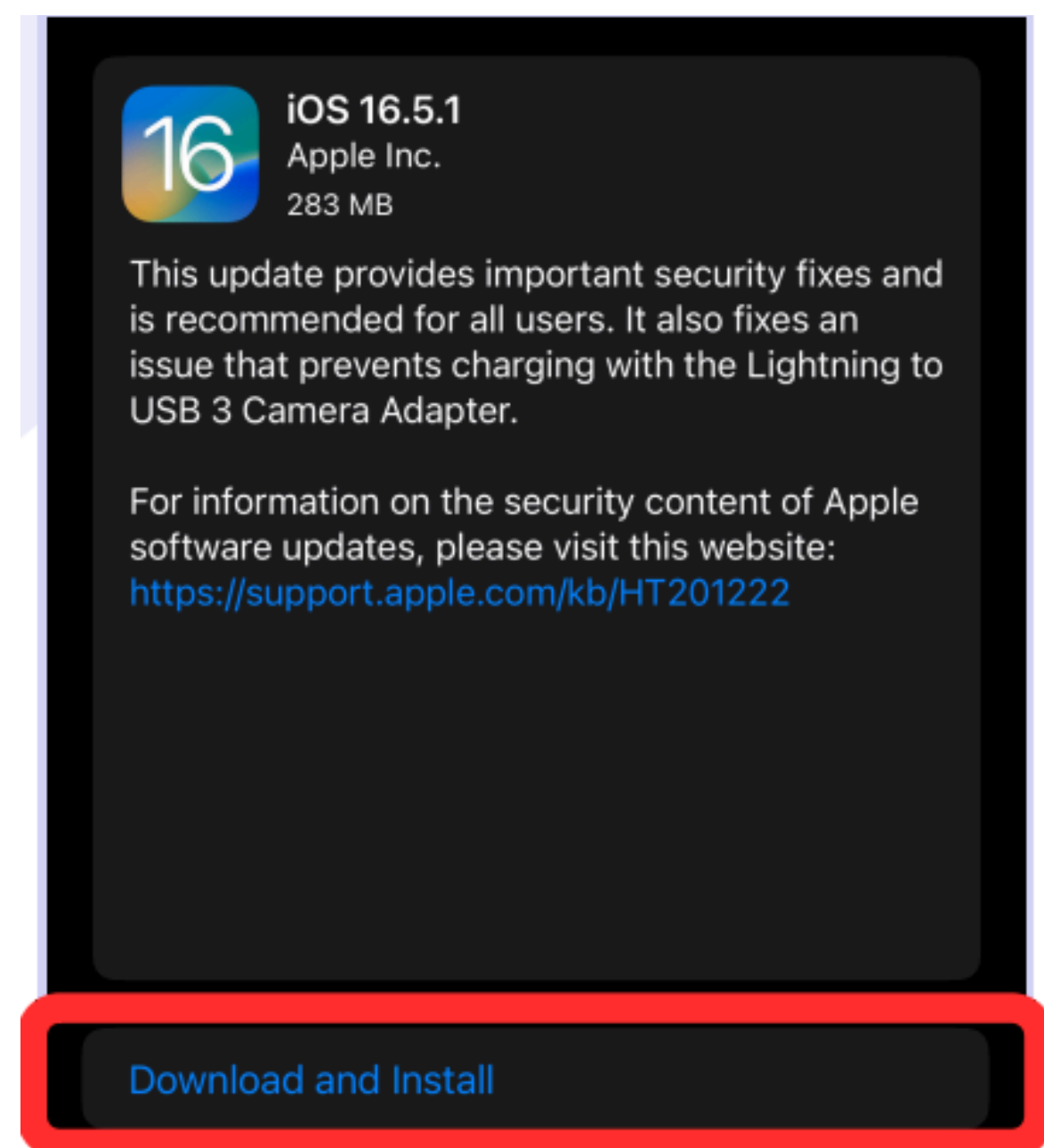**Checking your device has the most up to date iOS installed**

1 From the iPad Home Screen or **Main Menu, s**elect the **Settings** icon, as highlighted in the image.
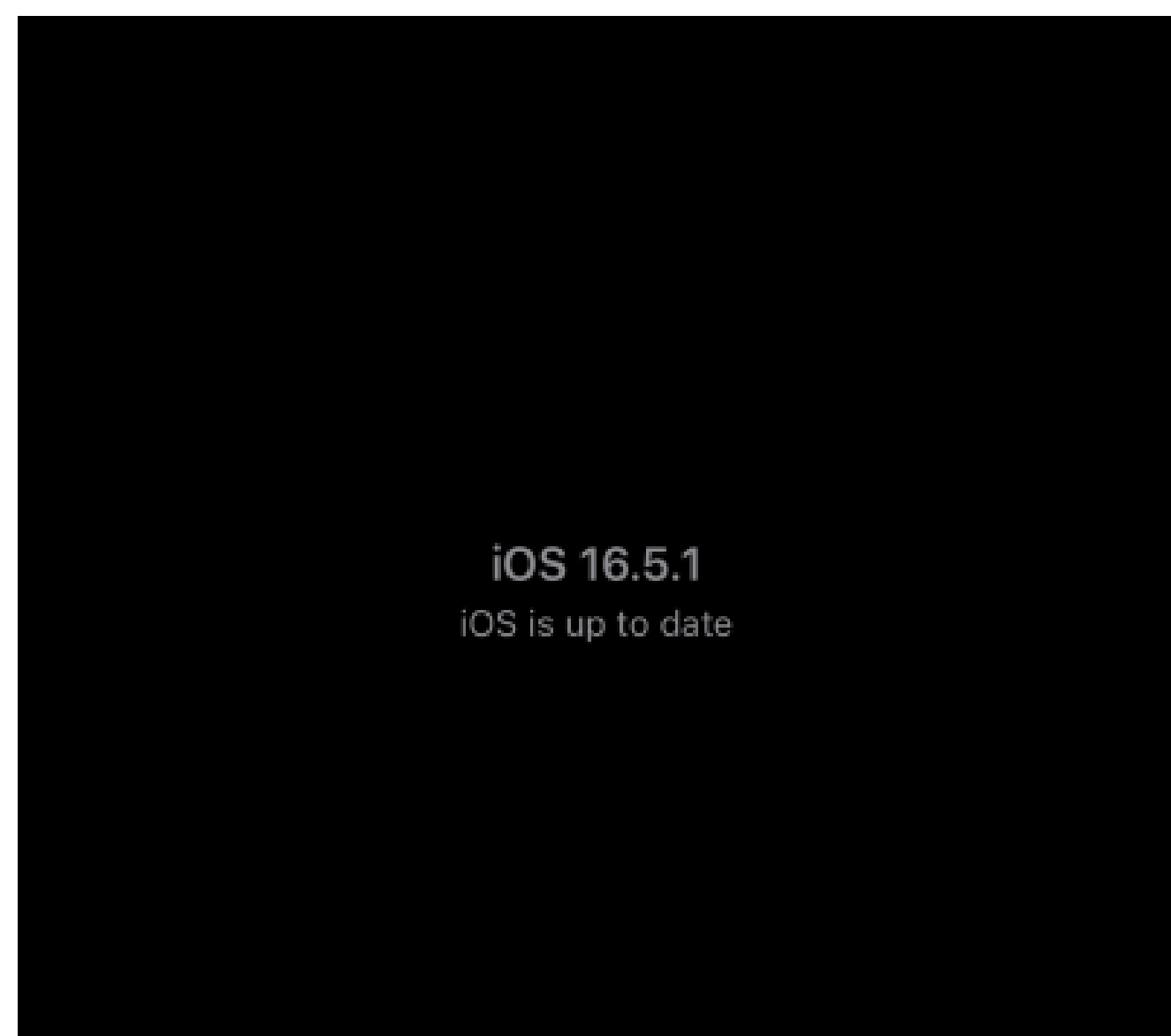

2 From the **Settings** menu, select **General.** Then from the **General** menu, select **Software Update.**

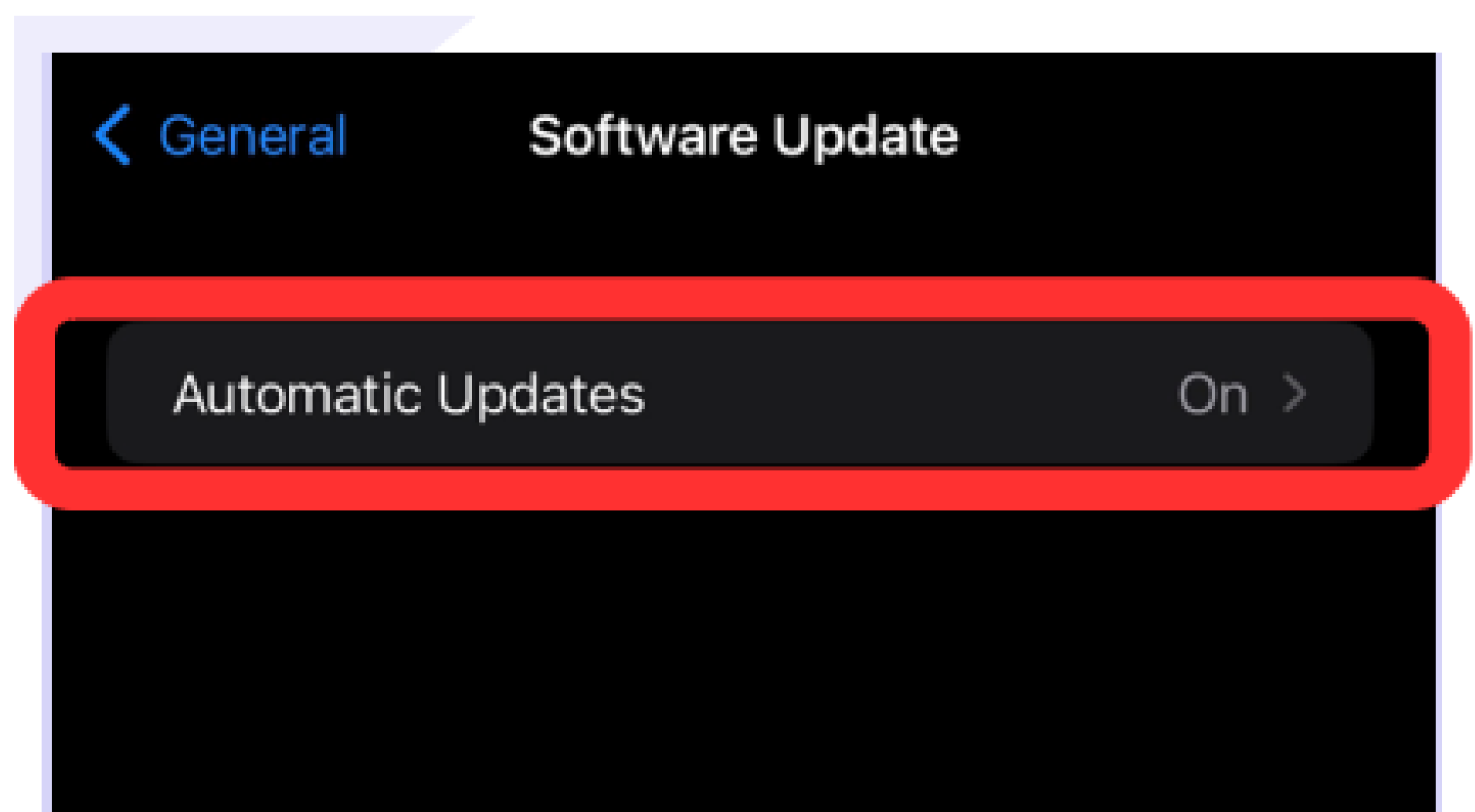**1** If an update is required, you will see the option to **Download and Install.**

2 If the device is already up to date, you will see the **iOS version number** that says **iOS is up to date.**
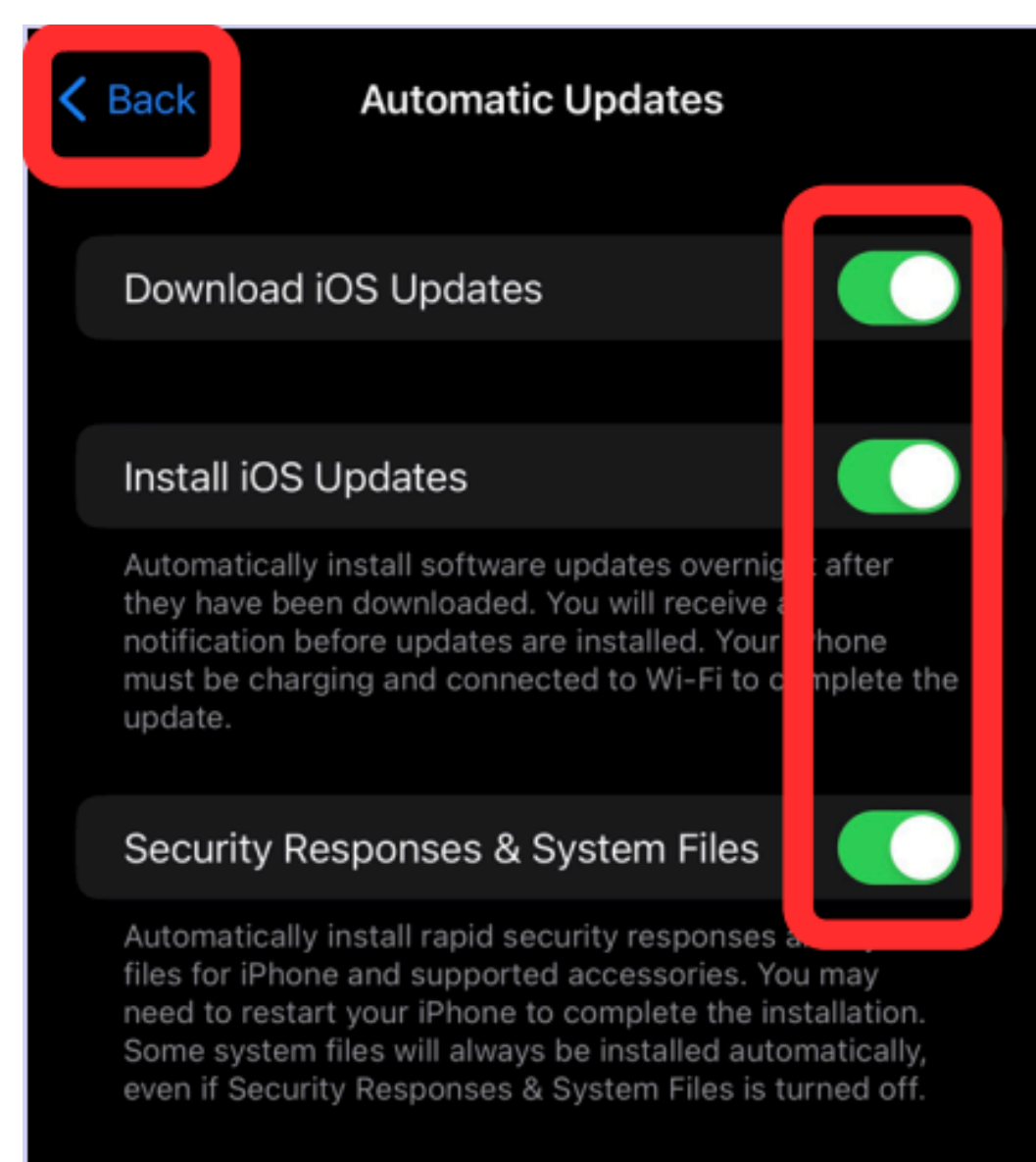
Checking Automatic Updates are Activated

1 Check **Automatic Updates** are switched to **On.**

2 If this isn't the case, toggle it **on** and ensure all options are also toggled **On.** The options will change to **green** once activated. Then press **Back.**
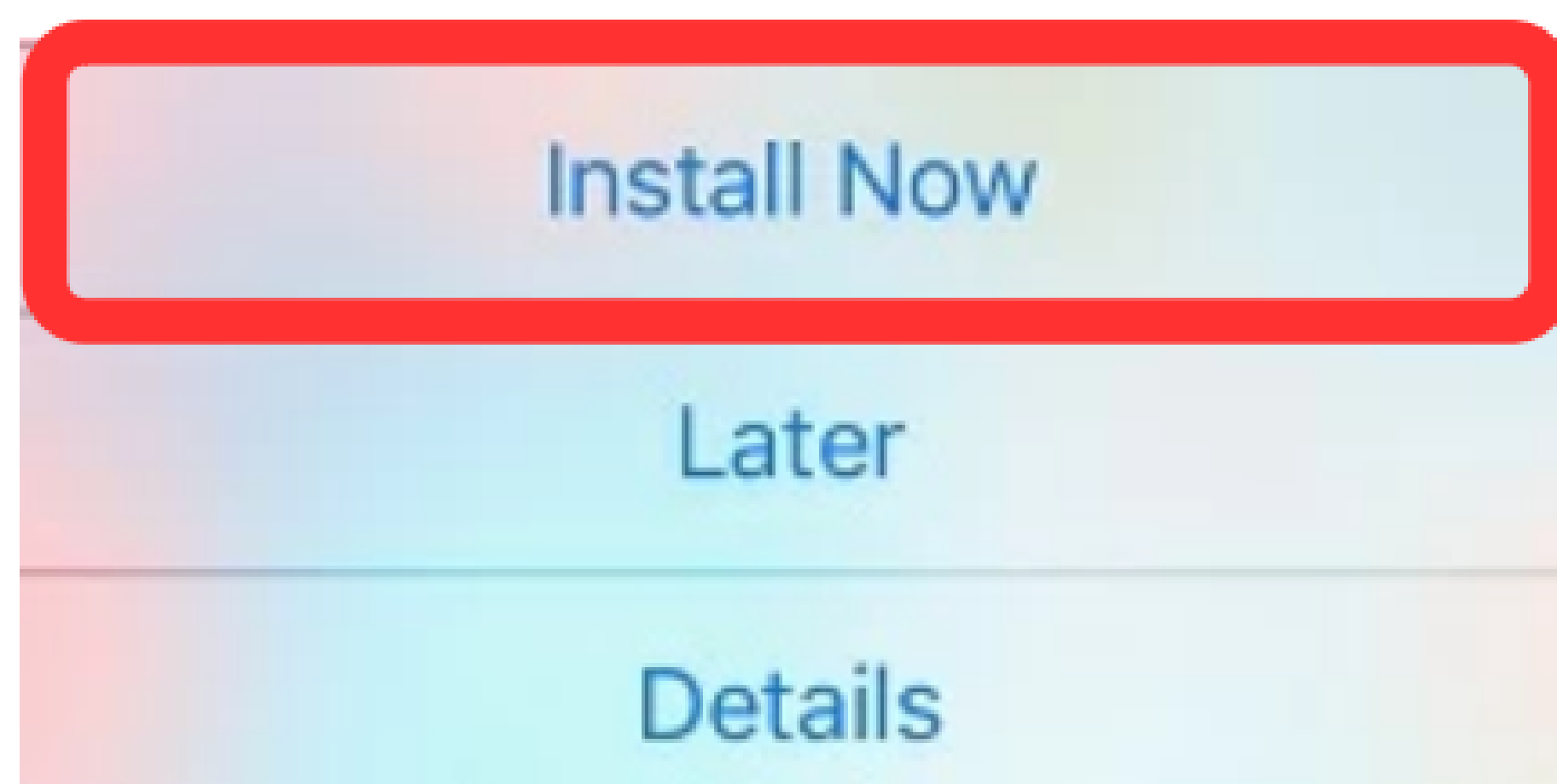
Activating Update Notifications

If you see a pop up notification that an IOS update is available, please click Install Now. Once the update has completed, then ensure Automatic Updates have been activated as detailed previously.

PPM+ Mobile Updates

PPM+ mobile updates will usually happen in the **background** requiring **no user action.** However, if you see a message that a **PPM+ mobile update is available** you should **accept** it. The update will only take **30 to 60 seconds.**

Please be aware, that in order for an **Update** to complete, the device must be **charged to over 50% and connected to Wifi.**
All ward iPads and apps (PPM+ mobile etc) should be **kept up to date at all times.**

For any **device issues,** please contact the **IT Service Desk** via **IT Service Desk Portal.**

Useful Contacts

Implementation Team

Please contact the **Implementation Team** for Digital support & training on PPM+ functionalities.

✉ leedsth-tr.ImplementationTeam@nhs.net

IT Service Desk

Please contact the **IT Service Desk** to:
- Reset your password.
- Report a problem you are having within PPM+ functionality.
- Report a data quality problem within PPM+.
- Request new user accounts for PPM+.
- Disable PPM+ accounts for any leavers from your department.

🌐 https://lth-dwp.onbmc.com

Please contact the **IT Training Department** at **ITTraining.LTHT@nhs.net** if you require **further training on PPM+** or any other Clinical System.

🌐 **PPM+ Help Site: https://www.ppmsupport.leedsth.nhs.uk/**